

# Our Capabilities

## Information Security Assurance Services

Protecting your valuable IT assets and information requires a coordinated business approach to security.

Pitcher Partners' Information Security Assurance consulting services provides objectivity, independence and a commercial focus to assisting our clients cost effectively reduce organisational security risks.

Our consultants work with clients to ensure that the application of multiple security tactics, controls and technologies is aligned with a flexible organisational security risk strategy and framework.

Market competition and the growing need to offer customers and suppliers an efficient, functional and interactive process has meant that many organisations are investing in Internet enabled business systems and eCommerce platforms. The more open a business is to third parties the greater the opportunity that unwanted entities can enter and access your critical systems and information.

Information and IT assets are increasingly relied upon for core business services while being exposed to a greater range of technology and security risks. These assets need to be secured and protected in a simple and cost effective manner, while ensuring that security doesn't become a barrier

to business processes and good partner relationships.

Our specialist risk consultants provide our clients with evidence based findings, recommendations and risk ratings that can be used by decision makers to evaluate and assess security and protective requirements, before allocating scarce resources.

### Our Client's Security Challenges

Security threats and potential vulnerabilities are wide and varied with every organisation and industry having different risk profiles.

The theft of information and assets, fraudulent transactions, dishonest behaviour using corporate systems, and the unauthorised transfer of intellectual property and data to third parties are examples of security risks that have been increasing at a dramatic pace within organisations.

Pitcher Partners assist our clients to stay informed and be able to prioritise business requirements, determine cost effective risk mitigation strategies and develop policies, processes and technology capabilities to reduce security threats, vulnerabilities and risks.

### Our Approach

Managing the potential impact of sometimes complex security processes on the free flow of information and the effectiveness of business processes can be a challenging task for business executives.

Pitcher Partners use their proven methodologies and bring a financially prudent and commercially realistic approach to security assurance advice and recommendations.

Our advice allows the integration of security principles in to daily operational processes which maximise executive decision making whilst protecting and managing IT investments.

By applying a rigorous business risk model to assist management teams reduce and mitigate security risks through the selection of appropriate technology controls, technologies and people processes within a robust risk management framework.

Leveraging on the firm's decades of business and financial advisory experience, the IT Consulting practice provides a number of security consulting services to assist our clients establish a security risk management framework, through:

- Identifying business and operational risk requirements, such as legislative obligations, regulatory and fiduciary requirements and industry specific needs;
- Developing and implementing a proven set of strategies, policies, processes, standards and methodologies;
- Effectively tracking, managing and reporting on security risks at a technical and executive level through the implementation of security metrics and risk reporting processes;
- Identifying relevant threat sources and those potential vulnerabilities in processes, technologies and governance that these threats may be able to exploit;
- Defining accurate metrics and terminology that ensures consistency of effort and communication across the organisation; and
- Determining appropriate risk remediation and mitigation actions that support business objectives, while managing security risks in a cost effective manner.

## Our Services

Clients can benefit from the robust protection of the confidentiality, integrity and availability of their information and IT assets, while minimising costs, improving organisational productivity and demonstrating responsible corporate governance and due diligence.

We offer our clients the ability to in-source, out-source or co-source our consultants as part of projects and programs of work with short or long term options.

## Strategy & Framework Development

Addressing organisational wide risk management and governance requirements. This service line ensures that corporate governance, due diligence and legislative/regulatory obligations and requirements are being met.

- Organisation Security Risk Management
- Policy, Process, Standards
- Business Impact Analysis (BIA) and Asset Classification
- Governance, Legislation and Compliance

## Selection, Procurement & Operations

There are many tools and providers in the marketplace that can address security risk management requirements. This service line ensures that solutions, systems and technologies are selected in a manner that fits with organisations security and business requirements, and that key metrics and measures are in place before selection and procurement takes place.

- Cost Benchmarking and Analysis
- Managed Services and Outsourcing
- Procurement Advice and Selection
- Business Case and Requirements

## Assurance, Assessment & Compliance

Security risks and threats are constantly changing and evolving, and the need to ensure that the organisation's security capability is adequate to address risk needs, ongoing assessment and calibration. This service line provides our clients with expert analysis and assessment of security threats, risk,

controls, compliance requirements and maturity levels.

- Threat and Risk Assessments
- Controls and Process Gap Analysis
- PCI, Privacy, 27001 and PSM
- Vulnerability and Penetration Testing
- Physical and Data Centre Reviews

## Fraud, Forensic & Investigation

All organisations at some stage have incidents that require details investigation and analysis to ensure facts are discovered and evidence collated and analysed. This service line provides clients with a single point of contact for the investigation, collection and analysis of fraudulent or questionable events.

- Computer Forensics
- Incident Response
- Impact Analysis
- Evidence Collection and Analysis
- Police and Judicial Coordination

## Program & Project Management

Our senior program directors and project managers can assist our clients initiative, manage and achieve desired outcomes across all of the above service lines.

**For further information please contact:**



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